



Incident Management Update

WA Approach to Incident Management

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Presentation outline

- Incident Management method WA uses
- Current environment
- Incident Management – WA
- Success factors
- Challenges

AIIMS-ICS

- Australian interagency incident management system- incident control system
- Used by Fire, SES, Ambulance, Govt agencies (eg transport, water) Industry fire services
- Variation of AIIMS introduced in 2006
- Police now being trained in ICCS version

Current Environment

- New threats and operational interdependencies – drug labs, arson, CBRN, USAR, bomb threats
- Shared view of
 - emergencies more complex today
 - need for common incident management tool
 - need for cooperative approach to meet threats
 - need for whole of Government Approach
- Commitment to committees/working groups

Current Environment - Developing Relationships

- Personal/professional relationships developed and maintained
- Secondment to police specialist branches
- Share and assist each other with development of preparedness, response and recovery SOP's
- Developing multi agency command/control training and exercising program
- Train and practice together



Incident Management

- PFC Posts and Mobile Controls positioned together
- People know each other at control/command/specialist operator level
- Commanders jointly discussing or making decisions



Incident Management

- Understanding each others roles and acceptance of expertise
- Understand each others command/control systems
- Integrating technology with people (Communications Web EOC) used record, communicate and provide SITREPS



Success Factors

- Developed and maintained relationships at all management levels
- Acceptance and confidence in each others abilities and role
- Meet and communicate regularly
- Share information openly
- Develop new initiatives cooperatively
- Practice and exercise together



Challenges

- Maintain the close ties and relationships as people move
- Maintain communication lines
- Develop physical command/control resources that are compatible
- Refine technology, information and intelligence system (eg Web EOC)

Conclusions

- Ideas not new or rocket science
 - Develop relationships
 - Get to know each other professionally and personally
 - Accept each others roles
 - Commit to:
 - Communicate regularly
 - work and practice together
 - Share information